

Retail NVQ Level 2

Retail covers a host of businesses from market stalls and independent shops to national chains and large superstores.

This Apprenticeship covers a range of skills that can be used across this vast sector.

As an apprentice, your role will depend on your employer – you could be assisting customers on the sales floor of a high street store or handling their purchases. Alternatively, you could be working in a specialist department and become a product expert able to help with specific queries.

An artistic flare could point you in the direction of visual merchandising, helping to create window and in-store displays. Or you could work behind the scenes in stock handling; ensuring products are received in the correct quantities and appropriately stored.

On the Advanced Apprenticeship, your training will focus on a more specific role to gain greater skills in your preferred speciality. You will handle more responsibility and gain important management skills.

From organising displays to learning the crucial aspects of management, the skills gained from the Retail Apprenticeship are transferable to all retail companies. With a young workforce, the UK's retail sector is vibrant and offers many opportunities for early career progression.

Job Roles

- Sales assistant
- Visual merchandiser
- Supervisor

As employees, apprentices work alongside experienced staff to gain job-specific skills. Off-the-job, usually on a day release basis, apprentices receive training with a local training. There are lots of benefits to doing an Apprenticeship. Doing an Apprenticeship means you can earn while you learn and learn in a way that is best suited to you – learning through hands on experience on the job.

Benefits to the Employee

- A clearer understanding of their responsibility within their organisation
- The opportunity to develop new skills
- The recognition of existing skills

Benefits to the Employer

- Improved staff performance and motivation
- Increased staff retention and efficiency
- Encourages people to be proactive
- Contributes to the maintenance of safety standards that involve hazards

There are two types of NVQ units:

Mandatory Units reflect the fundamental functions involved in these industries. Consequently, mandatory units are compulsory and must be achieved in order for a candidate to gain an NVQ.

Optional Units reflect the variety of functions, in addition to the fundamental ones of the mandatory units, performed by people working in the industry. Candidates can select optional units which are most appropriate for their particular work role.

To achieve a full Level 2 award the candidate must complete 3 mandatory units plus 5 optional units, a total of 8 units.

Frequently Asked Questions

What support will be available?

Regular support via a Tutor to the employee

How to contact us

For more information and to reserve your places, please call Student Resources

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